

## Mid-Year Progress Report

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### ITS Work Plan – FY12

This document provides up-to-date information on the status of key FY11 and FY12 projects, the implementation of FY12 ITS Strategic Priorities, and three ongoing processes. This mid-year progress report includes a summary (below) and detailed comments *in italics* for each project.

#### *Dashboard Summary:*

	Project/Process	% Complete/ end date	Done this past semester	What is left?
<b>Projects</b>	<b>ERP System Selection</b>	<b>100%</b>	RFP issued to 6 vendors, 3 interviewed, Steering Committee selected SunGardHE, Trustee Approval in Oct.	Project completed
	<b>ERP Implementation (Project BOOST)</b>	<b>5%</b> / Phase one: Spring 2013	ERP contract signed, consulting partner selected. Project Teams assembled and Kick-Off Event held in January	Discovery just underway; Finance will be the first module on-line in July
	<b>Migration to Google Apps for Education</b>	<b>50%</b> / Summer 2012	Working group since 8/11, Class of '11 in system as of 1/12. <b>Email for Life</b> Replaces email, calendaring & offers collaboration tools for staff & students	"Soft Launch" of all students and staff by July 2012; retire F&M hosted email (zimbra) and calendaring (meeting maker)
	<b>Back Up staff computers program</b>	<b>100%</b> / phase one; ongoing project	Operational since 11/09 with 20GB pp – now 275+ staff; moving to sustainability (CrashPlan)	Continue implementation and migrate everyone to CrashPlan (seamless for PCs/Macs)
	<b>Wireless Expansion</b>	<b>10%</b> / January '12	Extended wireless to College Row and College Hill over winter break w/ 95% funding by our housing partners	Maintain expanded system over time
	<b>iPad Pilot Project</b>	<b>33%</b> / April '11	CAT sponsored, ITS supported, 1 course this Fall, 2 underway this Spring	Final reporting on 3 different types of courses - each student given an iPad
<b>Strategic</b>	<b>Robust Infrastructure</b>	<b>90%</b> and ongoing	Back up service now operational and the campus connection to the Internet expanded four-fold in July 2010	Recommend new method of password changes; study methods to classify, then protect data; plan for replacing network core & establishing 2nd Data Center on campus for redundancy
	<b>Web Services</b>	<b>95%</b> and ongoing	Most Web Services work this past semester involved shoring up existing services and improving reliability	Evaluate sustainability options and integrate new capabilities to enable coordinated outreach beyond campus
	<b>Sustainable Services</b>	<b>50%</b> and ongoing	Funding gap identified last spring; discussion of multi-year infrastructure investment plans delayed pending upcoming strategic planning effort	Continued review of resources required for each service, then prioritization discussion with committees; budget choices TBD
<b>Processes</b>	<b>Project Management (PM)</b>	<b>80%</b> / April 1 '09 (Initial phase) and ongoing	Project Approval Form being used; PM database being used more widely	Continuing Prof. Dev. for ITS, engagement of stakeholders, refine and revise project sign-off procedures
	<b>Communication (ITS Outreach)</b>	<b>80%</b> / June 1 '09 and ongoing	TECH Tips newsletter, web clinics, "desk side training", "1st Friday" orientations and IT Liaison Pilot Program continue	Continue to pursue multi-channel approach, launch liaison pilot, increased outreach activity.
	<b>Governance</b>	<b>85%</b> / April 1 '09 and ongoing	Admin Computing group, Academic technology Committee and Trustee subcommittee continues, Advisory and working groups underway for the ERP Implementation	Continue Trustee subcommittee work and establish overarching Advisory Committee; integrate priority decision making with budget implications for advisory committees